



POSITION VACANT AFTERSALES MANAGER

Barossa Auto Group – Tanunda

Lead the people. Drive the performance. Shape the future of automotive aftersales.

Barossa Auto Group is seeking an experienced and commercially driven Aftersales Manager to lead our Service and Parts operations in Tanunda.

Representing Ford, Kia, Honda, Chery and Volkswagen, we have a large, established team, experienced technicians and a strong presence within the Barossa community.

We are looking for a leader who can bring our people together, raise performance standards and deliver an outstanding experience for every customer.

This is an opportunity for an accomplished dealership professional to take ownership of a significant operation, introduce new ideas and build a high-performing culture across the workshop, front of house and parts departments.

Key responsibilities

- Lead the overall performance of the Service and Parts departments
- Develop, mentor and motivate a large and diverse team
- Drive workshop productivity, efficiency, labour sales and profitability
- Deliver exceptional customer satisfaction and retention
- Achieve departmental KPIs, budgets and manufacturer targets
- Maintain strong manufacturer compliance and operating standards
- Create a positive, accountable and performance-focused culture
- Identify opportunities to improve processes, capacity and customer experience

What we are looking for

- Proven experience successfully leading a dealership service or fixed operations department
- Strong knowledge of workshop operations, productivity and efficiency
- Commercial understanding of departmental gross, profitability and performance drivers
- A confident and engaging leadership style
- The ability to develop people and hold teams accountable
- Strong communication and relationship-building skills
- A positive and proactive attitude with a genuine drive to succeed
- Experience with Era Power or a similar dealership management system would be advantageous

Why join Barossa Auto Group?

You will be joining an established, family-owned automotive group where good people are valued and strong performance is rewarded.



The successful candidate will receive a generous remuneration package, with excellent earning potential for delivering excellent results.

To apply confidentially, please send your resume to:

Marc Zanini, Group Fixed Operations Manager

E: marczanini@maughanthiem.com.au or recruit@maughanthiem.com.au